

STRATEGIC AREAS OF FOCUS

Goal 1

To provide quality services that are adaptive and flexible

Objective:

- Listen to all stakeholders
- Attract and retain participants

Goal 2

To provide an inclusive and happy workplace that fosters pride, commitment and teamwork

Objective:

- Increase retention of staff and volunteers

Goal 3

To support individuals with a disability to increase their independence

Objective:

- Provide services to deliver independent living skills

Goal 4

To ensure Interchange Gippsland is well governed and financially sustainable

Objective:

- Strong IT governance
- Diversified funding services
- Be an established service provider in East Gippsland

Vision

People with a disability, valued within their communities

Values

Empowerment, Quality, Respect

Mission

We support people with disabilities to thrive



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Mission

We support people with disabilities to thrive

Values

Empowerment:

Individuals and their families are empowered to determine their own needs

Quality:

We deliver a high quality responsive service that is creative, flexible and sustainable

Respect:

We recognise and value diversity and treat all with dignity and respect

Servicing the Gippsland Region

